Punch-Out Vendor Ordering Guide

University of Uline Account No: 7822791	
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1. Use the **Search** field at the top right of the page to search for items. You can search based on keywords, description, product category or model number 0 1g BT/F5 9 Tf1 0 0 1 43.2 430.15 Tm0 g0 **G**)]T#TQq0.00000912 0 612 792 reW*hBT/F3 9.96 Tf1 0 0 1 44.88 430.1

Suppliers vary in their ability to accept certain information that is sent electronically from SAP Ariba. So, even though you enter the data when you create the Purchase Requisition in SAP Ariba, it may not always be visible to the supplier when they receive the order electronically.

- 1. External Notes Yes
- 2. External Attachments No
- 3. **Information in field** Yes
- 4. **Delivery Date** Yes
- 1. Free shipping No
- 1. Will I receive a confirmation that my order has been received? Yes
- 2. Will I receive a confirmation that my order has been shipped? No
- 1. Under My Account, click on Order History link under the Orders heading.
- 2. You can view your orders or company orders for the university system, this can be changed by selecting the appropriate radio button. You can use the Keyword Search bar to search by PO Number, Order Number, Model #. You can also Filter the results per contact or location by using the 'Filter By' link.
- 3. Click on the **Order Number** or **Invoice Number** to open Order Details. Here you will have the ability to **Track** your order.
- 4. You can also get to the Track Orders page by using the My Account links.
- 1. Call **1-800-295-5510** to speak to a Uline Customer Service Representative.
- 2. If the order has progressed too far, the Uline Customer Service Representative will provide instructions for returning the item(s).
- 3. Fill out and submit a Change Order Request Form in SAP Ariba.
- 1. Contact Uline Customer Service at 1-800-295-5510 or by email at customer.service@uline.com.
- 2. The Uline Customer Service Representative will provide instructions for returning your item(s).
- 3. Fill out and submit a Change Order Request Form in SAP Ariba if you are returning the item and not asking for a replacement.

Order History, Shopping Lists, Favorite Items and Quote pages can also be downloaded to an EXCEL or CSV file to sort and organize. Click the **EXCEL** or **CSV** link found near the **Add to Cart** button.